

RETURNS – DAMAGES

- Returns & exchanges will be honored only if reported or received within 30 days.
- Report immediately to the carrier any boxes that are damaged within 72 hours of receipt of the order.
- Damages thereafter, report to Steve Brooks K9U for further claims.
- A 20% restocking fee on all returns and exchanges over 30 days after receipt.
- Returned items must be in clean, reselable condition and in original packaging.
- **Special orders and prescription items are non-returnable.**

Customer Number _____

Customer Name _____

Invoice Number _____

Reason For Returning:

Defective Size Don't Like

Other (please explain) _____

Please indicate what you are returning: _____

Please indicate what you are exchanging for (if applicable):

<i>Product #</i>	<i>Quantity</i>	<i>Product Name</i>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please: Send Refund

Credit My Card

Exchange

Return Items To:

**Steve Brooks K9U
2658 Griffith Park Blvd., #819
Los Angeles, CA 90039**